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## New Patient Guidelines

New patient appointments are scheduled with Physicians only.

Due to this protocol there can sometimes be a wait to get an appointment with a provider.

For this reason it is so very important to keep your scheduled appointment if at all possible.

We call our new patients one week prior to their appointment to confirm and then we send out an automated reminder 48 and 24 hours prior to your appointment.

We want to make every effort to allow you to cancel and reschedule your appointment so that other patients may be seen if they have a need.

If you fail to cancel your appointment or if you no show the provider could possibly deny future appointments to you.

Please make all reasonable effort to contact us with rescheduling needs.